## Personal information

First name(s) / Surname(s)

Pasquale Borriello

E-mail

borriello@me.com

Nationality

Italian

Date of birth

14/02/1983

Gender

M

## Work experience

I am the CEO of Arkage (Artattack Group), an Italian post-digital communication agency. I am the CEO of Acquisition Team, specialized in lead acquisition digital campaigns through innovative technologies. I have an experience as a board member and Chief Impact Officer for W-mind, a company focusing on the applications of AI to marketing and fundraising iniatives. I founded the startup Netnoc, specialized on content marketing and marketing technology. I love the new trends of digital marketing such as post-digital communication and marketing, artificial intelligence and marketing technology.

I am in the Leadership Team of Italian CXPA Network, part of CXPA (Customer Experience Professional Association).

I have a background in Philosophy, Logic and Mathematics, when at the University I coauthored a Math book for undergraduate students.

2023 - today • CEO Acquisition Team

2020 - today Italian CXPA Network Leadership Team

2017 - today • CEO @Arkage (Artattack Group)

2021 - 2022 • Board Member Acquisition Team

2020 - 2023 • Board Member W-mind

2015 - 2019 • Business Developer @netnoc (Artattack Group, joint venture with Giunti Editore)

2013 – 2017 • Account Director @ARTATTACK native adv (Artattack Group)

2008 – 2013 • Digital Strategist @ARTATTACK native adv (Artattack Group)

2007 - 2008 • Digital Strategist @xister

2003 - 2007 • IT Specialist @iTex

2021 - today • blogger @ Money.it

2017 - today • blogger @ Engage.it

2016 - today • Podcaster @ II Bernoccolo

I am a regular a speaker at, conferences, workshops, master programs about digital marketing and communication:

W.Academy - B2B Masterclass in Al 2024

Federlegno Arredo – Introduzione all'Al Generativa 2024

SOIEL International - Contact Center Experience 2024

WMF - AI Festival 2024

Treccani Accademia - Master in Turismo / Beni Culturali 2024

W.academy - Executive Master AI for marketing 2023

BNL BNP Paribas - Who is the customer? 2023

Festa del Cinema di Roma / Fuori Festa - Panel su Al Cinema e Serie TV 2023

Eurohive - Evento AI+ESG 2023

SOIEL International - CX Day 2023

Consorzio Universitario Humanitas - Master in Digital Marketing 2023-2024

W.Academy - Executive Master in Al 2023

Carrefour Italia - Prompt Coffee 2023

W.Academy - Prompt Coffee 2023

EssilorLuxottica - Fail Coffee 2023

Treccani Accademia - Master in Economia e Management delle Imprese Culturali 2023

SOIEL International – CX Day 2022

Treccani Accademia – Master in Beni Culturali 2022

Customer Experience Professional Association - Customer Centricity Lab 2022

Roadshow IT Security for Digital Workspace - Citrix 2022

SOIEL International – Contact Center Conference 2022

Innovability - CX Now 2022

The Business Of Experience Conference – SOIEL International 2021

Diversity Opportunity – Creativity and Diversity Immersive Master 2021

Master and Skills - Service Design Academy 2021

Giunti Academy - Rome / online 2020-2021

Talent Garden - Rome 2019

Giunti Academy - Florence 2019

LUISS - Rome 2019

IED - Milan 2018

Università Federico II – Napoli 2018 (Digital Marketing, Content Marketing, Behavioural Advertising, Native Advertising)

Social Media Week - Rome 2015, 2016, 2018

Social Media Week - Milan 2018

La Sapienza Università di Roma 2014, 2015, 2016, 2017, 2018, 2019 (Digital Marketing, Content Marketing, Behavioural Advertising, Native Advertising)

ENADA Rimini 2013 (Apps and Mobile Marketing)

EnLabs 2013 (Social Media Marketing)

LUISS 2012 (Behavioural Marketing)

Web Analytics Strategies 2012 (Social TV)

Social Business Forum 2011 (Social TV)

Young Digital Lab 2010-2011 (Social Media Marketing)

IED 2010 (Personal Branding)

Industrial Design - La Sapienza Università di Roma 2008 (Interaction Design)

## **Education and training**

Dates

2008-2009 Single Courses of Marketing, Marketing Research and Enterpreneurship @ Rotman School of Management – University of Toronto – TORONTO, CANADA

2006-2009 Laurea Magistrale in Filosofia

Thesis: History of Mathematics

@ La Sapienza Università Di Roma, ROME, ITALY

2001-2005 Laurea Triennale in Lettere e Filosofia Thesis: Theoretical Computer Science and Logic @ Università degli Studi di Roma Tre – ROME, ITALY

Mother tongue(s)

Italian

Other language(s)

Self-assessment

European level (\*)

Language

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
EN	C2	EN	C2	EN	C2	EN	C1C2	EN	C2

<sup>(\*)</sup> Common European Framework of Reference for Languages

## Additional information

Innovation Manager at Ministero delle Imprese e del Made in Italy since 2019

Online Certifications:

Generative AI for Business Leaders by Linkedin (2023) Generative Artificial Intelligence by Google (2023) Blue Ocean Strategy Practical Introduction (2020) Sustainability – The Natural Step (2017) Content Marketing by NinjaMarketing (2016) Machine Learning by Coursera/Stanford (2016)

Annexes

Linkedin http://www.linkedin.com/in/pasqualeborriello